

# SUMMARY



## CHSP Provider Update 24 December 2024 CHANGES FROM 1<sup>ST</sup> JULY 2025\*

Change scope	Description of change	Useful References Comments
<b>CHSP Service list</b>	<ul style="list-style-type: none"> <li>New service type names and descriptions, including inclusions and exclusions.</li> <li>In early January 2025, The Department will write to all CHSP providers and map their current services to the new service list.</li> <li>There is <b>no scope</b> for provider-initiated negotiation to move funding between services ahead of the 2025-27 grant agreement.</li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Proposed changes</a></li> <li><a href="#">CHSP service catalogue</a></li> </ul>
<b>CHSP renamed</b>	CHSP will also be renamed to Commonwealth Home Support Program from 1 July 2025.	<ul style="list-style-type: none"> <li>Current name Commonwealth Home Support Programme. The change will align with the new Aged Care Act</li> </ul>
<b>Change to the CHSP Grant Agreement</b>	<ul style="list-style-type: none"> <li>new CHSP service type names and descriptions</li> <li>Revised supplementary terms and conditions</li> <li>requirements to make an annual statement about child safety compliance.</li> </ul>	<p><b>No change:</b></p> <ul style="list-style-type: none"> <li>providers will continue receive monthly payments in arrear</li> <li>SSD providers will receive quarterly upfront payments and twice a year performance reporting</li> <li>DEX reporting continues monthly</li> <li>annual wellness and reablement reporting</li> </ul>
<b>DEX Reporting Changes</b>	<ul style="list-style-type: none"> <li>New Service List (being currently updated) and updates for naming conventions</li> <li>New Mandatory Service Level information</li> <li>New service fields</li> </ul>	<ul style="list-style-type: none"> <li>Appendix A, <a href="#">Read here</a></li> <li>Providers can use online functionality if using it currently</li> <li>Grant Opportunity to support the technical transition <a href="#">Read here</a></li> <li>More information on the technical changes is expected in early 2025</li> </ul>
<b>Specialised Support Services (SSS)</b>	<ul style="list-style-type: none"> <li>Extended for a minimum of one year</li> </ul>	

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	<ul style="list-style-type: none"> <li>Providers will be asked to remap their services, where possible, under the new service list or whether the services are required to remain in SSS from 1 July 2025</li> <li>Engagement with the Department early January 2025</li> </ul>	
<b>Sector Support and Development (SSD)</b>	<ul style="list-style-type: none"> <li>Extended for 12 months</li> <li>Design of a new holistic in-home aged care sector support system, that will                             <ul style="list-style-type: none"> <li>support capacity building</li> <li>better enable the carer workforce and volunteers</li> <li>have more structured funding for peak bodies and sponsorship arrangements.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>SSD 2025-26 Activity Work Plans due 15 July 2025</li> </ul>
<b>Remote and very remote areas</b>	<ul style="list-style-type: none"> <li>Price loading will expand to include MM5</li> <li>Loading be applied by the department in the 2025-27</li> </ul>	<ul style="list-style-type: none"> <li>Page 3 <a href="#">Read here</a> for details of loading</li> </ul>
<b>Registration categories</b>	<ul style="list-style-type: none"> <li>New regulatory requirements for CHSP providers</li> <li>Providers will be registered in a registration category</li> <li>Existing CHSP providers will be automatically deemed into the relevant categories by the ACQSC</li> <li>If current sub-contractors seek to hold contracts directly, or to deliver Support at Home services, they will need to register with the ACQSC</li> <li>New CHSP providers (including existing providers <b>seeking to deliver new services</b> in a category they did not deliver before 1 July 2025) will need to register with the ACQSC</li> </ul>	<ul style="list-style-type: none"> <li>Details <a href="#">Read here</a></li> <li>Sub-contractors of existing CHSP providers are the direct responsibility of the registered provider they are contracted to and <b>will not be automatically deemed</b> into registration categories</li> </ul>
<b>Clients registration on MAC</b>	<ul style="list-style-type: none"> <li>No change</li> <li>Further information forthcoming regarding clients not yet registered with MAC</li> </ul>	<ul style="list-style-type: none"> <li>CHSP providers are currently required to ensure that services are only delivered to clients who have documented and recorded evidence of the need for those service including                             <ul style="list-style-type: none"> <li>My Aged Care ID</li> <li>Care Plan describing assessed care needs</li> </ul> </li> </ul>

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<b>Changes to Flexibility Provisions</b>	Narrowing scope for the below services; Flexibility Provision written approval required for <ul style="list-style-type: none"> <li>• home adjustments</li> <li>• equipment and products</li> <li>• SSS</li> </ul>	From 1 July 2025, most of the current flexibility provisions will remain
<b>Additional grants and roll over funding</b>	<ul style="list-style-type: none"> <li>• 2025-27 extension is <b>not</b> an opportunity to request additional funds</li> <li>• Providers will <b>not be allowed to roll over</b> any unspent 2024-25 funds into 2025-27</li> </ul>	<ul style="list-style-type: none"> <li>• Providers successful for the Fair Work Commission CHSP Stage 3 Base Funding Grant will have these funds included in their 2025-27 CHSP grant agreement, if time permit</li> </ul>
<b>Funding amounts and indexation</b>	<ul style="list-style-type: none"> <li>• No change</li> </ul>	<ul style="list-style-type: none"> <li>• The funding amounts 2025-26 and 2026-27 will be the same as current CHSP 2024-25 but with indexation</li> </ul>
<b>Unit prices for services funded by 'the hour'</b>	<ul style="list-style-type: none"> <li>• Staged introduction with price caps beginning from 1 July 2026.</li> </ul>	<ul style="list-style-type: none"> <li>• CHSP providers' current unit prices will be recontracted with indexation for the 2025-27 period</li> </ul>
<b>Client contributions</b>	<ul style="list-style-type: none"> <li>• No change</li> </ul>	<ul style="list-style-type: none"> <li>• No change to the current client contribution arrangements, general principle for the CHSP 2025-27 is that clients are required to contribute to the cost of services, to help providers recover the full cost</li> </ul>
<b>CHSP compliance activity</b>	<ul style="list-style-type: none"> <li>• No change</li> </ul>	<ul style="list-style-type: none"> <li>• Where providers have a history of under-delivery, The Department will continue to actively monitor these providers</li> </ul>
<b>Provider relinquishments and transition timing</b>	<ul style="list-style-type: none"> <li>• The withdrawal date must be a <b>minimum of 5 months</b> from the date of the first draft Transition Out Plan</li> <li>•</li> </ul>	<ul style="list-style-type: none"> <li>• If notification received post 31 January 2025, The Department may request to delay the transition out date</li> </ul>
<b>New CHSP Manual</b>	<ul style="list-style-type: none"> <li>• CHSP Manual 2025-27 will be available early 2025</li> </ul>	Link to the resource page <a href="#">Read here</a>

Source <https://www.health.gov.au/resources/publications/commonwealth-home-support-programme-chsp-2025-27-extension-provider-update>

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