

LGBTI Inclusive Practice Workshop

EMR Alliance

Introduction

Building welcoming, inclusive and safe environments is essential if services are to meet the needs of clients. To attract, retain and offer clients a culturally appropriate service it is vital staff understand the lived experience of the Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) community, how their experiences influence their perceptions of health and community based organisations and the barriers they can experience when accessing services.



Source Uniting Care NSW

Program Overview

This workshop will provide participants with the opportunity to learn about LGBTI history, culture and lived experiences through an interactive and informative session.

LGBTI personal stories are used to demonstrate the impact of discrimination and persecution, whilst recognising and acknowledging the resilience and strength of individuals and communities. The workshop will provide participants with an enhanced ability to create LGBTI inclusive environments and respond to the needs of LGBTI clients.

The session is conducted in fun, safe and supported learning environment that allows participants to ask questions, build their knowledge and feel more comfortable to discuss LGBTI issues. Through a mixed delivery approach that includes lecture style presentation, videos, group activities and case studies, participants will learn about the social, political and legal influences that have had a positive and negative effect on the community. This will improve their ability to work with and support LGBTI clients and improve organisational process and practices.

Who should attend?

This Workshop is for HACC PYP and CHSP funded staff only. It is suitable for all levels of staff and is highly recommended for direct care workers and volunteers working with clients. Managers, coordinators and team leaders are also encouraged to attend to ensure change in organisations policies, practices and culture is supported.



The EMR Alliance is supported by the Victorian Government and supported by the Australian Government Department of Health. Visit the Department of Health website (<http://www.health.gov.au/>) for more information