



EVALUATION RESOURCES

Evaluation Planning:

- **Planning for Health Promotion Evaluation (DHS 2005)**
A guide for developing an evaluation plan
www.health.vic.gov.au/healthpromotion/downloads/planning_may05.pdf
- **The W.K. Kellogg Foundation Evaluation Handbook (Kellogg Foundation 2010)**
An easy to read, comprehensive resource for planning for and implementing an evaluation framework and utilising the evaluation results
<http://www.wkcf.org/knowledge-center/resources/2010/W-K-Kellogg-Foundation-Evaluation-Handbook.aspx>
- **NSW Health Clinical Practice Improvement Guides**
 - Easy Guide to Clinical Practice Improvement (NSW Health 2002)
http://www.health.nsw.gov.au/resources/quality/pdf/cpi_easyguide.pdf
 - The Clinicians toolkit for improving patient care (NSW Health 2001)
<http://www.health.nsw.gov.au/pubs/2001/pdf/clintoolkit.pdf>

Best Practice in Evaluation:

- **A Guide to using data for health care quality improvement (VQC 2008)**
This resource provides comprehensive, but easy to understand, information about how health services can use data to support their quality improvement efforts. The guide contains information about strategies and tools to support effective data collection, analysis and reporting.
http://www.health.vic.gov.au/qualitycouncil/downloads/vqc_guide_to_using_data.pdf
- **Better Quality, Better Health Care (VQC 2005)**
This report provides a framework for evaluation across Victorian Health Services. It focuses on organisation wide evaluation and the important role of effective governance to lead quality improvement.
<http://www.health.vic.gov.au/qualitycouncil/downloads/framework.pdf>

Evaluation tools / methodologies:

- **Quality and Service Improvement Tools (NHS 2006)**
This NHS website provides information about a range of quality improvement approaches, strategies and tools. It also outlines strategies to understand and evaluate specific clinical processes / systems (e.g. Demand Management or discharge planning).
http://www.institute.nhs.uk/option,com_quality_and_service_improvement_tools/Itemid,5015.html



- **Designing Surveys / Questionnaires**
Survey Design (Creative Research Systems 2010)
<http://www.surveysystem.com/sdesign.htm>
- **Process Mapping**
Process Mapping – a guide for health service staff (VQC 2007)
http://www.health.vic.gov.au/qualitycouncil/downloads/process_mapping.pdf
- **Clinical Audits**
Clinical Audit – How to Guide (NHS 2009)
<http://www.uhbristol.nhs.uk/healthcare-professionals/clinical-audit/how-to-guides.html>
- **Focus Groups**
Powell RA and Simple HM (1996) Methodology Matters V: Focus Groups. *International Journal for Quality in Health Care* 8 (5):499-504.
<http://intqhc.oxfordjournals.org/content/8/5/499.full.pdf+html>