



Commuque for Victorian CHSP providers

Dear Victorian CHSP providers,

This commuque provides information and updates on:

- [administration of your CHSP grant](#),
- [CHSP funding extension](#),
- [Language Services in Victoria](#),
- [Data Exchange, reporting](#), and
- [consultation on the draft single Charter of Aged Care Rights](#).

Administration of your CHSP Grant

On 21 August, a letter was sent to all CHSP providers in Victoria advising of the recent changes to Commonwealth grant administration.

From this month, management of your CHSP grants were transferred from the Department of Health to the Community Grants Hub within the Department of Social Services. These changes will have minimal impact for service providers and are administrative in nature. The Department of Health will maintain responsibility for all its grant programs.

If you have any questions or did not receive the letter advising of these changes, please contact your Funding Arrangement Manager (formerly known as your Grant Agreement Manager).

CHSP funding extension in Victoria

As [announced](#) on 9 May 2017 and referenced in Section 1.2.3 of the [CHSP Manual](#), funding arrangements for the CHSP have been extended until 30 June 2020 to provide certainty to the sector and pave the way for further home care reform.

Work is underway to prepare the new funding agreements for Victorian service providers, and we will be in contact when they are available.

Language Services in Victoria

In 2018-19, Victorian CHSP providers will continue to have access to interpreting and translation services through the Victorian Language Services Credit Line (VLSCL) delivered by *Languageloop* (formerly VITS).



In addition to the VLSCL, CHSP funded organisations also continue to have access to national translation and interpreting services delivered through the National Translating and Interpreting Service (TIS).

If you have not previously utilised services through TIS, we encourage you to [register online](#) in order to facilitate transition to national arrangements. Further information will be provided over the coming year regarding transitioning from VLSCL from 1 July 2019.

Free Interpreting Service NGO review

The [Free Interpreting Service \(FIS\)](#) aims to support equitable access to key services that are not government funded, for people with limited or no English language proficiency. Non-government organisations can access FIS to deliver approved casework and emergency services, where the organisation does not receive substantial government funding to provide these services. FIS is delivered by [TIS National](#), on behalf of the Department of Social Services.

TIS National, on behalf of DSS Language Policy Section, is undertaking a review of NGOs access to FIS. The review aims to ensure that NGOs currently accessing FIS are doing so within the [NGO category policy](#).

More information about the FIS is available on the DSS website www.dss.gov.au/free-interpreting

Data Exchange

National Outcomes Roadshow

To support the growing interest in outcomes reporting, there will be a series of Data Exchange training and information sessions in each state and territory, held in cities and some regional locations.

The sessions aim to improve organisations' awareness of outcomes and the partnership approach, and build the valuable outcomes information they report into the Data Exchange. There will also be a session on the recent SCORE-related system enhancements for web-based portal users.

Webinars of the sessions will also be made available at the end of the roadshow, for those who cannot attend in person. You can register to attend the roadshow and find more information on the sessions on the [DEX website](#). Places are filling fast!

Data Exchange system enhancements

A number of system enhancements were deployed on 19 August that effect some of the optional data items in the Data Exchange (DEX). More information can be found in the latest edition [Data Exchange News](#).

Webinars

Two webinars were recently held to help organisations understand the enhancements to the DEX:

- DEX August System Enhancements (27 August) – for Data Exchange Organisation Administrators, and

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- DEX August System Enhancements (29 August) – for web-based portal users only.

If you were unable to participate in the live webinars, they will be available in the [Webinar Library](#) on the DEX website shortly.

If you have any further questions regarding the Data Exchange please do not hesitate in contacting the helpdesk on 1800 020 283 or via email: dssdataexchange.helpdesk@dss.gov.au.

Reporting

Wellness report

The recent [CHSP Provider Update](#) reminded providers about the provision of an annual wellness report outlining approaches to embed wellness in service delivery.

Victorian CHSP providers are reminded that the submission of a wellness report will not take effect in Victoria until 1 July 2019.

Financial acquittals

The financial acquittal for 2017/18 CHSP activities is due on 31 October 2018. As a Victorian CHSP service provider, you will have a further 12-month carry-over period for all unspent funds.

We will be in contact soon to provide financial declaration templates.

Sector Support and Development

A progress reporting template will be provided by the Department for those service providers funded to deliver Sector Support and Development activities. Your Funding Agreement Manager (FAM) will be in touch shortly to provide further information.

Consultation on draft single Charter of Aged Care Rights

Earlier this month the Minister for Senior Australians and Aged Care, the Hon Ken Wyatt AM, MP, [announced](#) the opening of public consultation on the draft single Charter of Aged Care Rights (the Charter). A single Charter will help to create a shared understanding about the rights of people receiving aged care.

A new single Charter is part of the Single Aged Care Quality Framework and will replace the existing four charters relating to care recipients' rights and responsibilities.

It will apply to people once they start receiving Government-subsidised aged care, including:

- residential care
- home care packages
- flexible care
- services provided under the CHSP and the National Aboriginal and Torres Strait Islander Flexible Aged Care Program.

Consultation

The department invites your comments on the draft Charter. All comments will be considered and inform further development of the Charter.

We want to hear from as many individuals and organisations with an interest in aged care rights as possible. The department is seeking the assistance of all aged care providers to promote the public consultation and support consumers to provide their views.

The consultation closes on **Wednesday, 10 October 2018**.

For more information, and to submit your comments, visit the [Consultation Hub](#).

If you need any help with your online submission, contact qualityagedcare@health.gov.au.

Further information

For enquiries relating to your CHSP grant agreement, please contact your Funding Agreement Manager (FAM) directly or via your FAM team mailbox:

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|---------------------------------------|---|
| • Western Metro and Barwon South West | <u>CHSP.VIC.Team1@dss.gov.au</u> |
| • Northern Metro and Loddon-Mallee | <u>CHSP.VIC.Team2@dss.gov.au</u> |
| • Southern Metro and Gippsland | <u>CHSP.VIC.Team3@dss.gov.au</u> |
| • Eastern Metro and Hume | <u>CHSP.VIC.Team4@dss.gov.au</u> |
| • Grampians | <u>CHSP.VIC.Team5@dss.gov.au</u> |

Regards,

Community Grants Hub

Department of Social Services