

Conducting a LGBTI Audit – Reviewing the Rainbow Tick

EMR Alliance

Introduction

Understanding and responding to the needs of Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) people has been an evolving area within the aged, community and disability sector over the last few years. As organisations broaden their knowledge and understanding of diversity and person centred care they are recognising that LGBTI people, their stories and experiences need to be better understood for their services to be appealing, welcoming and inclusive.



Whilst many organisations have taken the initial step of training some staff, there is much more that is needed to be done and many questions still remain, including:

Source Uniting Care NSW

- What does LGBTI inclusive practice look like?
- How does a service become LGBTI inclusive?
- Who decides if a service is LGBTI inclusive?

Gay and Lesbian Health Victoria has created the Rainbow Tick – a quality improvement tool that has been accredited under the QIP (Quality Innovation Performance) standards.

Whilst the number of organisation who have achieved or are undertaking the Rainbow Tick has grown, there are still many organisations who are committed to becoming LGBTI inclusive, but do not have the resources to be accredited under the Rainbow Tick.

The good news is that organisations do not need to go through the accreditation process to be LGBTI inclusive. The standards and self-assessment process within the Rainbow Tick can be used as part of their quality improvement process, in a way that is manageable and achievable.

Program Overview

This workshop will support HACC organisations understanding of the principles of inclusive practice for LGBTI people and how to establish it. It will provide delegates the opportunity to work through the Rainbow Tick standards and self-assessment tool, identify their own and others good practice and develop an improvement plan. This program will be spilt over two workshops providing the delegates with the opportunity to complete their self-assessment and receive support in identifying priority areas.

Who should attend?

This Workshop is for HACC funded, managers, coordinators and other staff committed to creating LGBTI inclusive services and able to effect change in their organisations policies, practices and culture. It is recommended that where possible 2 staff from an organisation attend.



The EMR Alliance is supported by the Victorian Government and supported by the Australian Government Department of Health. Visit the Department of Health website (<http://www.health.gov.au/>) for more information



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